

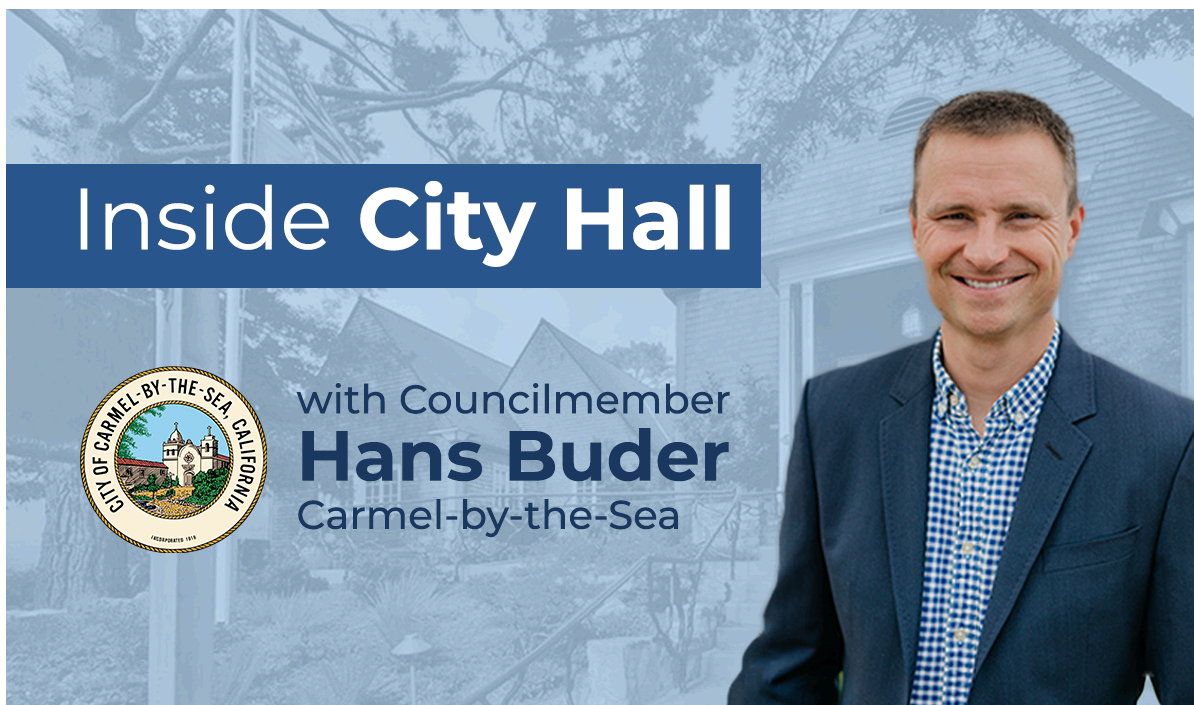


Takeaways from my call with the CEO of PG&E

1 message

Hans <hbuder@ci.carmel.ca.us>
Reply-To: hbuder@ci.carmel.ca.us

Thu, Dec 25, 2025 at 7:36 PM



Dear neighbors,

I just had an hour-long video call with the CEO of PG&E. I was joined on the call by Councilmember Baron and Acting Assistant City Administrator Marisa Bermudez and by two other senior PG&E executives: Anna Brooks, PG&E's Senior Director of Government Affairs, and Jason Regan, PG&E's Vice President of Safety and Compliance.

Our Carmel team began by expressing our dissatisfaction with the communication that we have received thus far from PG&E. I then raised my concerns about under-staffing over the Christmas Eve and Christmas holidays. We specifically noted the apparent absence of PG&E in Carmel during the day on Christmas Eve when there was an extended break in the weather. Finally, I pressed them on the number of PG&E personnel out on vacation and the reported lack of PG&E staff available to complement their contractor crews.

We closed with a discussion about the current situation on the ground in Carmel and when we should expect power to be restored. PG&E's CEO informed us that **they are holding themselves to the 11pm on 12/26 estimated time of restoration**, and have 90% confidence that power will be restored to the entire village by that deadline. They further informed us that they are surging resources to Carmel, that we should notice a visible difference in manpower by the morning, and that they hope to see power beginning to be restored to sections of the village by as early as noon tomorrow.

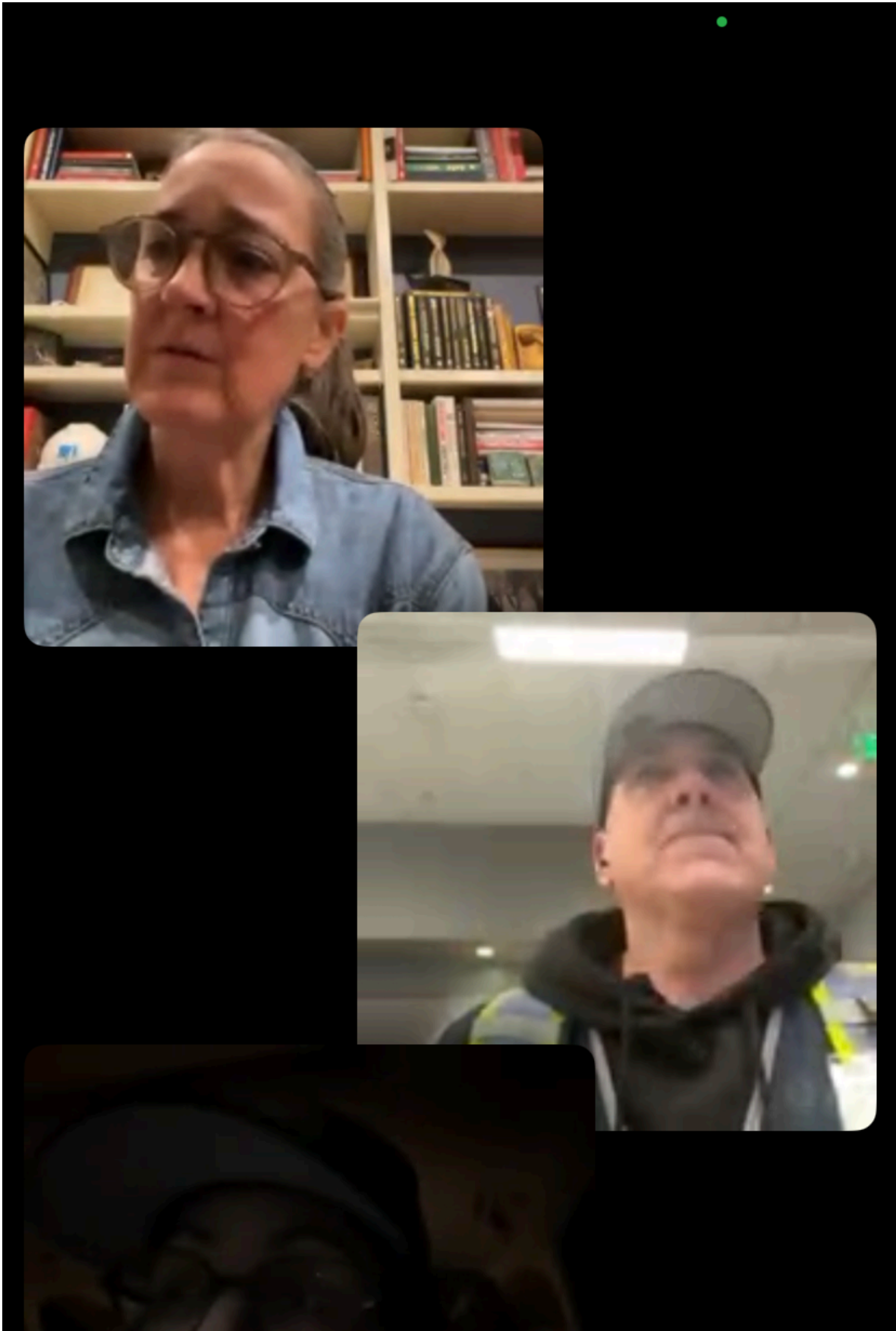
While I believe that PG&E's performance during this storm has been unacceptable, I greatly appreciated the opportunity to speak with their senior leadership at length, particularly on Christmas. At a minimum, we know that Carmel's concerns are now being taken seriously by leadership within PG&E at the highest levels.

Merry Christmas,

A handwritten signature in blue ink that reads "Hans Buden". The signature is written in a cursive, flowing style.

City Councilmember, Carmel-by-the-Sea

Call With PG&E Leadership





Participants on the call included PG&E CEO Patti Poppe (upper left), two other senior PG&E executives, myself, Councilmember Baron, and Acting Assistant City Administrator Marisa Bermudez.



Hans Buder

CARMEL CITY COUNCIL



1/2/26, 1:23 PM

Gmail - Takeaways from my call with the CEO of PG&E

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